Curriculum Vitae

Duncan Findlater

Kaivolahdenkatu 5 A 15, 00810 Helsinki

Tel: +358 40 483 5466 E-mail: duncan@findlater.fi Born: 14.11.1970, England, UK

Nationality: British

Education

| Aikuisten maahanmuuttajien kotoutumiskoulutus (Adult immigrant integration education) modules 1-4 Axxell Monikulttuurisuuskeskus, Helsinki | 2013 – 2014 | |
|--|------------------|--|
| Photography AS Level | 2005 – 2005 | |
| Farnborough College of Technology | 2005 – 2005 | |
| Psychology (first year of degree completed) University of Essex | 1992 – 1993 | |
| General Certificate of Education: A Levels (3) Royal Grammar School Guildford | 1987 – 1989 | |
| General Certificate of Education: O Levels (9) Royal Grammar School Guildford | 1984 –1987 | |
| Common Entrance Examination Edgeborough School | 1980 – 1984 | |
| Vocational Education (full listing available at https://www.thedifferent.fi/certifications) | | |
| Apple ACMT and ACIT product qualifications and ongoing training | 2014 – 2022 | |
| Apple Authorised Macintosh Technician | 2011 | |
| Apple Retail Core Training and Genius Training | 2011 | |
| Business Continuity Foundation Course | 2002 | |
| Making Dispersed Teams Work (Sun Microsystems) | 2002 | |
| Six Sigma Change Management, Change Acceleration Process | 2002 | |
| Project Management (Kepner-Tragoe) | 2001 | |
| Six Sigma Orientation | 2001 | |
| What Matters Most (time management) | 2000 | |
| Welding and Fabrication, Farnborough College of Technology | 2000 | |
| Sun Solaris and e-mail technical training courses | 1998 – 2000 | |
| Work Experience | | |
| Apple Consultant | 8.2022 – present | |
| The Different Tmi | 0.2022 - prosont | |
| Apple Certified Macintosh Technician MacHuolto, Helsinki | 11.2014 – 4.2022 | |

| Genius, Apple Apple Retail UK London & Bristol, UK | 8.2011 – 4.2013 |
|--|-------------------|
| Freelance Photographer London | 3.2006 – 4.2013 |
| Bar Shift Manager The Ship, Wardour Street, London | 10.2006 – 05.2011 |
| Photographer's Assistant, printing specialist Freelance, London | 2.2009 – 11.2009 |
| Sales Specialist Calumet Photographic, London | 7.2008 – 2.2009 |
| Macintosh Specialist Apple Retail, London | 12.2005 – 3.2006 |
| Photographic Technician Farnborough College of Technology, Farnborough, UK | 1.2005 – 8.2005 |
| Service Technology Manager Sun Microsystems, Farnborough, UK | 2.2001 – 2.2003 |
| Solution Centre Engineer Sun Microsystems, Camberly, Farnborough, UK | 1.1999 – 1.2001 |
| Sun Solaris Service and Technical Support Productivity Computing Solutions, Wakefield, UK | 5.1998 – 1.1999 |
| Apple and UNIX Technical Support Newbridge Networks (freelancer), Newport, UK | 1.1997 – 4.1998 |
| IT Analyst COLT Telecommunications, London | 9.1996 – 12.1996 |
| Apple Macintosh Service and Technical Support Rothwell Group, Farnborough, UK | 2.1994 – 9.1996 |
| Reader's Assitant, Apple Macintosh Service and Technical Support Univerity of Essex, Psychology Department, Colchester, UK | 12.1992 – 10.1993 |
| Macintosh Service and Technical Support KRCS SAMS Group, London | 8.1992 – 9.1992 |
| Macintosh Service and Technical Support County Business Machines, Guildford | 5.1991 – 6 .1992 |

Language Skills

English, fluent. Finnish, basic. French, beginner.

Interests

Photography, hiking / walking, reading, committed to ongoing education.

References

References are available on request for the UK and Finland

Further Information

Finnish driving licence, A, B, C1, D1. BE, C1E, D1E.